

## **General Terms and Conditions for the Ticket Sale for the Bundeswehr Education and Training Convention** at Helmut Schmidt University/University of the Federal Armed Forces Hamburg (HSU/UniBw H)

### **1. Subject of Contract**

The Bundeswehr Education and Training Convention (hereinafter referred to as 'Event') combines two occasions, an academic/scientific as well as practically oriented congress and an accompanying specialized exhibition, under one roof. The Bundeswehr Education and Training Convention shall take place as a hybrid event, i.e. it will be possible to attend it on-site as well as remotely. The Center for Technology-Based Education at HSU/UniBw H is the Organizer of the Bundeswehr Education and Training Convention (hereinafter referred to as 'Organizer').

The following General Terms and Conditions shall apply to orders and the purchase of entrance tickets (convention tickets) for the Bundeswehr Education and Training Convention at Helmut Schmidt University / University of the Federal Armed Forces Hamburg (HSU/UniBw H) which participants have ordered or purchased by online booking on the Internet or at the convention box office.

### **2. Exclusive Validity of the General Terms and Conditions**

The following General Terms and Conditions for the Ticket Sale shall apply exclusively within the scope of these services.

### **3. Conclusion of Contract**

- 3.1. All offers made by HSU/UniBw H shall be subject to change. A contract between the participant and HSU/UniBw H shall be concluded when the participant places an order that is accepted by HSU/UniBw H. The participant shall place the order either online by completing the registration form provided by HSU/UniBw H on the Internet, or by purchase at the convention box office. HSU/UniBw shall accept the order from the participant by the confirmation of registration at the end of the ordering process on the Internet.
- 3.2. Orders shall be accepted up to and including 26 August 2024. Thereafter, entrance tickets (convention tickets) can only be purchased at the convention box office.

### **4. Ticket Collection**

Unless other arrangements have been made, the paid entrance tickets (convention tickets) shall be available for pick-up at the Info Point in the entrance area of the main building of the university. The access data for virtual participation will be sent by email to the participants in good time before the beginning of the event.

## 5. Prices

The stated entrance fees are quoted as gross prices. The total cost will be calculated during the ordering process and indicated to the participant:

Prices/Type of ticket	Booked by 14 July 2024	Booked by 26 August 2024	Convention box office as of 3 September 2024
3-day convention ticket	EUR 447.00	EUR 490.00	EUR 510.00
2-day convention ticket	EUR 320.00	EUR 360.00	EUR 380.00
1-day convention ticket	EUR 210.00	EUR 230.00	EUR 250.00

Members of the Public Service of the German Federal Government and of the Länder, of other corporate bodies under public law and of institutions with recognized non-profit status shall have access free of charge – against proof. The same shall apply to college and school students.

Reductions on the ticket price shall apply only after sending the copy/scan of a valid identification document or equivalent certificate by email to [ZTB-Ausbildungskongress@bundeswehr.org](mailto:ZTB-Ausbildungskongress@bundeswehr.org). If the proof of entitlement in accordance with the above criteria cannot be provided, the full ticket price shall be paid. Bundeswehr members shall not need a separate proof. In this case, the entitlement shall be checked by the Organizer.

## 6. Payment

Payment shall be made by invoice. The address provided shall be the billing address unless another address is explicitly stated.

## 7. Warranty and Liability

- 7.1. The warranty shall be in accordance with statutory regulations unless otherwise stipulated hereinafter.
- 7.2. HSU/UniBw H shall be liable for damage to property or financial loss that does not affect the purchased service itself only if it is caused by willful intent or gross negligence.
- 7.3. In cases of simple negligence, HSU/UniBw H shall be liable for damage to property or financial loss that does not affect the purchased service itself only if it is caused by violation of so-called cardinal duties. Liability shall be limited in this respect to typical foreseeable contractual damages. Any liability for atypical, indirect contractual damages or consequential damages shall be excluded.
- 7.4. Where the liability of HSU/UniBw H is limited, this shall also apply to the liability of any persons acting in the name of HSU/UniBw H.

## 8. Right of Revocation

Participants may revoke their orders by sending a written statement to HSU/UniBw H within a period of two weeks after receipt of their confirmation of registration. The revocation does not have to include reasons. Timely dispatch shall be sufficient to comply with the deadline (date of postmark or email).

## 9. Right of Return

Ordered entrance tickets (convention tickets) may be returned on the following conditions:

In case of cancellations until 14 days prior to the start of the event, the participation fees already paid shall be reimbursed, minus an administrative fee of EUR 50.00. Returns shall be notified to HSU/UniBw H in writing. Timely dispatch shall be sufficient to comply with the deadline (date of postmark or email).

## 10. Network Event

The Organizer offers the possibility to take part in a network event. Convention attendees can purchase tickets for this evening event. Ticket bookings can be cancelled up to 14 days before the network event. Once the cancellation deadline has passed, the participation fee shall be due in its full amount.

## 11. Catering

During the Event, refreshments will be on offer against payment in the cafeteria of the university's main building (*Universitätshauptgebäude*) daily from 8:45 a.m. to 6:00 p.m. The meals offered in the university canteen may be taken by Convention participants against payment.

## 12. Data Protection

The personal data of the participant shall be processed for the establishment, conduct and handling of the contractual relationship with the Organizer. This data can be disclosed to third parties for the purpose of fulfilling the contract. Further data protection information can be found at: <https://www.hsu-hh.de/zfb/anmeldung-zum-ausbildungskongress-2024>.

## 13. Photography/Filming

HSU/UniBw H shall be entitled to have photographs taken and films and video recordings made regarding exhibition events, exhibition structures and stands, as well as exhibited items and the contributions in the Convention program, and to use them for self-promotion or media articles. By accepting these General Terms and Conditions for the Ticket Sale, the participants shall agree to appear on recordings and to be shown in case of publication of photo, film or video material, if applicable.

## 14. Final Provisions

- 14.1. Should one or more clauses of these General Terms and Conditions for the Ticket Sale be invalid, this shall not affect the validity of the contract as a whole. The clause in question shall be replaced by the applicable legal provision.
- 14.2. This contract shall be subject to German law only.
- 14.3. The place of jurisdiction and performance shall be Hamburg in as far as the contracting parties are able to effectively agree on this.

For the Organizer:

**Dr. Michael Schlemmer**  
Permanent Representative of the Chancellor  
of Helmut Schmidt University /  
Bundeswehr University, Hamburg  
Holstenhofweg 85  
22043 Hamburg