

EGPA Annual Conference 2025
University of Glasgow, 26 - 29 August 2025
SCHEDULE PSG XX

Prospects for Resilient Welfare Politics, Policy and Professionalism

Date: Wednesday, 27/Aug/2025		
8:30 am – 10:30am	Breakaway Sessions 1 Chair: Tanja Klenk	
	Biased Spaces. How Street-Level Professionals can Mitigate Discrimination Risks in Public Service Delivery <u>NOORDEGRAAF, Mirko</u> ; <u>GHORASHI, Halleh</u> ; <u>SAHIN, Onur</u> ; <u>HOFF, Jan-Luuk</u>	Discussant <u>SIRMAN-WINKLER, Mareike</u> ; <u>MARIENFELDT, Justine</u> ; <u>TEPE, Markus</u>
	Professional Role Identities in Street-level Bureaucracies: Re-evaluating the Self-conception of Caseworkers in Public Employment Services <u>SIRMAN-WINKLER, Mareike</u> ; <u>MARIENFELDT, Justine</u> ; <u>TEPE, Markus</u>	Discussant <u>MAIJALA, Salla</u> ; <u>ROSSI, Paula</u>
	Why is Value Co-Destructed in Public Service Encounters? Public Service Professionals' Perceptions of the Dark Sides of Value Co-Creation <u>MAIJALA, Salla</u> ; <u>ROSSI, Paula</u>	Discussant <u>NOORDEGRAAF, Mirko</u> ; <u>GHORASHI, Halleh</u> ; <u>SAHIN, Onur</u> ; <u>HOFF, Jan-Luuk</u>
10:30am	Tea break	
11:00am– 11:45am	Opening Ceremony Chair: Prof. Jean-Michel EYMERI-DOUZANS , Sciences Po Toulouse	
11:45am– 12:30pm	EGPA 50th Anniversary Ceremony	
12:30p– 1:30pm	Lunch break	
1:30pm – 3:30pm	Breakaway Sessions 2 Chair: Mirko Noordegraaf	
	Implementing Long-Term Care Reform in Italy: An Action Research Study on Local Collaborative Governance Models <u>NOTARNICOLA, Elisabetta</u>	Discussant <u>VRANGBAEK, Karsten</u> ; <u>de Montgomery Christopher</u>
	Heaven knows I'm miserable now: Paperwork burden and well-being among Norwegian doctors, 2002-24	Discussant <u>BROCKSTEDT, Freya Charlotte</u>

	<u>MARTINUSSEN, Pål Erling</u> ; Anthun, Kjartan; Bringedal, Berit; Rø, Karin	
	Social Inequality in Health as a political topic in Denmark in the 21st century <u>VRANGBAEK, Karsten</u> ; de Montgomery Christopher	Discussant <u>NOTARNICOLA, Elisabetta</u>
	Digital Transformation in Public Administration: Relief or New Burden for Senior Civil Service Executives? <u>BROCKSTEDT, Freya Charlotte</u>	Discussant <u>MARTINUSSEN, Pål Erling</u> ; Anthun, Kjartan; Bringedal, Berit; Rø, Karin
3:30pm-4:00pm	Tea break	
4:00pm - 6:00 pm	Breakaway Sessions 3 Chair: Elisabetta Notarnicola	
	Navigating Critical Conditions: A Grounded Analysis of Professionals' Tactics for Rendering Public Services amidst Societal Turbulence in Small Island Contexts <u>Pullen, Emma</u> ; Noordegraaf, Mirko; Douglas, Scott; Kuiper, Marlot	Discussant <u>BLOMQVIST, Paula</u> ; Winblad, Ulrika
	When Zacka Meets Professions: How Do Roles Govern Street-Level Reasoning? <u>Andreas Eriksen</u> , <u>Tone Alm Andreassen</u> , <u>Tanja Dall</u>	Discussant <u>Pullen, Emma</u> ; Noordegraaf, Mirko; Douglas, Scott; Kuiper, Marlot
	From contracting to choice: two models of marketization in Swedish elder care <u>BLOMQVIST, Paula</u> ; Winblad, Ulrika	Discussant <u>Andreas Eriksen</u> , <u>Tone Alm Andreassen</u> , <u>Tanja Dall</u>
6:30pm -9:00pm	Welcome Reception Hunterian museum and art gallery	
Date: Thursday, 28/Aug/2025		
8:30am -10:30am	Breakaway Sessions 4 Chair: Karsten Vrangbaek	
	How do different types of engagements create resilience for connected professionals in local communities? A public school and private company STEM collaboration case <u>CARLSEN, Mathilde Hjerrild</u> ; <u>PEDERSEN, Anne Reff</u>	Discussant <u>STRASSHEIM, Holger</u>
	Resilience and ethics in times of polycrisis: comparing ethics advice at the policy nexus between public health, climate, and AI <u>STRASSHEIM, Holger</u>	Discussant <u>CARLSEN, Mathilde Hjerrild</u> ; <u>PEDERSEN, Anne Reff</u>
	Paradoxes of resilience: How coping strategies of street-level bureaucrats in the Public Employment Service in Sweden and Germany affect the organization's "everyday" vs. "planned" and "adaptive" resilience <u>KOLLMANN, Laura</u>	Discussant <u>LETHBRIDGE, Jane</u>

	Using uncertainty, risk and complexity as a framework for understanding learning from a crisis (Covid19) and the implications for welfare professionals. <u>LETHBRIDGE, Jane</u>	Discussant <u>KOLLMANN, Laura</u>
10:30am-11:00am	Tea Break	
11:00am-12:30pm	Plenary Session 1 Chair: Dr. Ian C. ELLIOTT , University of Glasgow	
12:30pm-1:30pm	Lunch Break	
1:30pm-2:30pm	Plenary Session 2 Chair: Dr. Ian C. ELLIOTT , University of Glasgow	
2:30pm-4:00pm	Breakaway Sessions 5 Chair: Elisabetta Notarnicola	
	Navigating Administrative Burdens: Examining the Experiences of immigrant Women in Finnish Immigration Services <u>SAPUTRI, Evy Elfira Natasya</u>	Discussant <u>HEILMANN, Jan;</u>
	Beyond Digitizing Paper: The Impact of Digital Innovation on Self-Administration in the German Pension System <u>HEILMANN, Jan;</u>	Discussant <u>SAPUTRI, Evy Elfira Natasya</u>
4:00pm-4:30pm	Tea Break	
4:30pm-6:00pm	Breakaway Sessions 6 Chair: Mirko Noordegraaf	
	Modernizing for Resilience? The Case of Germany's Public Health Service <u>KLENK, Prof. Tanja, Reiter, Renate; Ewert, Benjamin; Lückenbach, Caspar</u>	Discussant <u>VRANGBAEK, Karsten; Winblad, Ulrika; Blomqvist, Paula</u>
	Private for-profit ownership in primary care in the Nordic countries: trends and potential consequences <u>VRANGBAEK, Karsten; Winblad, Ulrika; Blomqvist, Paula</u>	Discussant <u>KLENK, Prof. Tanja, Reiter, Renate; Ewert, Benjamin; Lückenbach, Caspar</u>
7:30pm-11:00pm	Conference Dinner Kelvingrove Art Gallery and Museum 19:00-19:30 - Reception, museum visit and organ recital 19:45-20:00 - All delegates seated 20:00-22:00 - Dinner 22:00-00:00 - Bar service at own costs	
Date: Friday, 29/Aug/2025		
9:30am-10:30am		

	<u>Closing Reflections and Outlook for PSG XX – Chairs of the PSG XX</u>	
11:00am – 12:00pm		
12:00pm –1:00pm	General Assembly Chair: Prof. Jean-Michel EYMERI-DOUZANS , Sciences Po Toulouse Election of a new Steering Committee and President (2025-2028)	
2:00pm –3:00pm		
4:00pm –4:30pm	Closing Ceremony Chair: Prof. Jean-Michel EYMERI-DOUZANS , Sciences Po Toulouse	